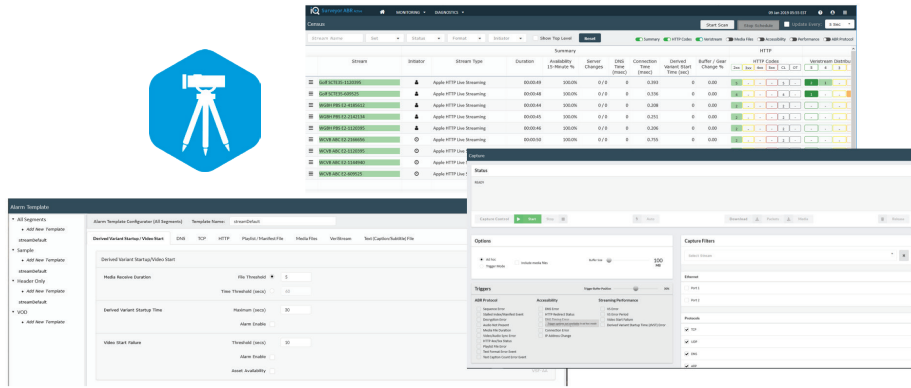


Surveyor ABR Active

Product Sheet



Surveyor ABR Active

Proactive Real-Time Monitoring of Multiscreen/OTT

Verifying the availability and quality of Multiscreen/Over-the-top (OTT) video is a complex challenge. For Adaptive Bitrate (ABR) streaming, each video asset is published in a variety of bitrates ("asset variants") and in multiple packaging formats to support the plethora of devices customers use to play your video. All of this complexity increases the risk of a poor viewing experience.

At the same time, the video content traverses many different networks – from content preparation, across the Content Delivery Networks (CDNs), through the access network to the device. If your customers experience slow video startup, mid- program buffering, or missing content, you are inviting them to try a competitive offering. The result is churn. Without purpose- built tools you may not even know why the churn occurs.

Surveyor ABR Active is a video quality monitoring solution that uses Synthetic Client technology to verify that your video content – live and on-demand – is available and plays as expected, for every bitrate variant and format. It effectively acts as your most critical viewer, measuring video flows and keeping you informed about your service's performance.

Simply point Surveyor ABR Active at the asset variants you want to monitor, and it continuously plays or cycles through the video to measure key performance indicators (KPIs).

Surveyor ABR Active is an integral component in Telestream's iQ ABR end-to-end solution. Its active monitoring and scalability is ideal for monitoring intra-CDN and post-CDN, and keeps you informed of content accessibility, protocol conformance, and video streaming performance.

Active monitoring is a great complement to client-based solutions that are designed for monitoring your viewers' actual experience and behaviors. On their own, client-based solutions offer monitoring of only the content currently viewed by customers. Surveyor ABR Active is a proactive solution, and by using its measurement capabilities combined with targeted scheduling functions, you can monitor the content that is critical to your business success before customers see issues. Proactively monitor any or all bitrates of your content. In different locations in the video delivery chain, you can identify weaknesses in quality and diagnose their sources.

Key Benefits

- Easily monitor asset accessibility, ABR protocol, and streaming performance at any location post origin server
- Uses key industry metrics to align monitoring results with predicted user experience – Video Start Failure, Derived Video Start Time, Buffer Percentage
- Provides the ability to differentiate between geographic, network, or content impairments that lead to reduced Mean Time To Repair (MTTR) times
- Proactive visibility into the performance of video streams at any point from the origin server to the edge and the access network
- Quality of Service (QoS) monitoring of ABR video traffic using Synthetic Client technology acting like a client to request any asset variant
- Measure content availability for each bitrate variant of a video before end users attempt to initiate streaming.
- Quick video health assessment using probe's HTML user interface with deeper drill-down for identifying, isolating and resolving video quality issues. There is no need to integrate data to a collection device to gain visibility to test results
- Rich control and analytics API to facilitate full integration in to the monitoring ecosystem

Features

- Active QoS monitoring for ABR video streaming supporting the following packaging formats:
 - Hypertext Transfer Protocol (HTTP) Dynamic Streaming (HDS)
 - HTTP Live Streaming (HLS)
 - Microsoft Smooth Stream (MSS)
 - Dynamic Adaptive Streaming over HTTP (DASH), also known as MPEG-DASH
- Monitoring methods - 24/7, round-robin scanning, time synchronized daily schedule, and live event techniques
- User interface with multi-level drilldown into manifest text and per segment statistics
- Specialized Video On Demand methods to automate the validation process and make efficient use of resources
- Stream performance “at a glance” with Streaming Availability, Video Start Failure, Derived Video Startup Time, and Buffer Percentage
- Real-time error notification with customized threshold configuration and configurable Availability parameters puts emphasis where you want it
- Monitoring profiles support stream prioritization and differentiation groupings
- Schedule-based Monitoring to optimize active monitoring using realistic constraints based on server load, bandwidth utilization and Content Delivery Network (CDN) costs
- Text track monitoring ensures captioning content availability and conformance
- Full packet capture buffer based on customized trigger events for in-depth post-event analysis
- Playlist error detection through dynamic parsing and conformance monitoring
- Stream forwarding for remote visual inspection
- Keyless QoS measurement of encrypted streams
 - Advanced Encryption Standard – AES-128 support for HLS
- Automated Traceroute for network analysis to measure for potential choke points in the distribution path
- HTTP Application Programming Interface (API) provides the ability to -
 - Configure assets and alarms
 - Control monitoring behavior – scanning, schedule, live events
 - Collect detailed monitoring analytics and error events

Applications and Uses

For Video Service Providers, Content Owners, and Online Video Platforms (OVPs):

- Verify that all your assets are available from your origin servers, and that the servers are meeting performance expectations
- Continuously scan up to 10K assets in your Video on Demand (VOD) library for availability and QoS
- Establish and monitor Service Level Agreement (SLA) benchmarks for your CDNs

For Online Video Service Platforms (OVSPs), Network and CDN providers:

- Differentiate your service with real-time performance monitoring for your customers' video assets
- Provide third-party validated video asset performance metrics
- Quickly direct Surveyor ABR Active to troubled video assets to help determine the root cause of a problem and determine if the issue is in the CDN or not
- Identify how specific assets perform in your network to identify and eradicate trouble spots

Technical Specifications

Available as a server-based appliance or virtual software package:

- The appliance solution is licensable for up to 250 or 500 concurrent sessions of HTTP based streaming video in a 1U chassis. Three available NMC options: 4 Port SFP, 1G; 4 Port RJ45, 1G; 2 Port SFP+, 1G/10G
- The virtual software package is licensable for up to 50, 100, or 250 concurrent sessions of HTTP based streaming video, and can be loaded on a Virtual Machine in a VMWare or KVM hypervisor environment

